



CERTIFICATION NUMBER:

PC0066

DATE OF INITIAL REGISTRATION: **24.11.2011**

DATE OF LAST ISSUE: **02.10.2019**

DATE OF EXPIRY: **02.10.2022**

THIS IS TO CERTIFY

J&J ORMEROD PLC

MEETS THE REQUIREMENTS OF THE
**FIRA GOLD PRODUCT
CERTIFICATION SCHEME**

**HEAVY DOMESTIC/CONTRACT KITCHEN
FURNITURE: FPG S006**

SIGNED FOR AND ON BEHALF OF
FIRA INTERNATIONAL LTD.

Maxwell Road, Stevenage, Hertfordshire,
SG1 2EW, England

WWW.FIRA.CO.UK



J&J Ormerod Plc
Colonial House
Bacup
Lancashire
OL13 0EA

CERTIFICATION NUMBER:
PC0064

DATE OF INITIAL REGISTRATION: **24.11.2011**

DATE OF LAST ISSUE: **02.10.2019**

DATE OF EXPIRY: **02.10.2022**

COMPLETED BY: **T Williams**

APPROVED BY: **P Reynolds**

PRODUCT CERTIFICATION SCOPE OF CERTIFICATION

PRODUCT	TECHNICAL SPECIFICATION	CERTIFICATION DATE
Eco Kitchen Range - Abbey Oyster	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Abbey Lancaster Oak	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Avola / Linea Grey	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Avola / Linea White	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Avola / Linea Brown Grey	General Domestic Kitchens : FPG S007	05.10.2017
Eco Kitchen Range - Cologne Oyster	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Smooth White	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range - Flaxley Oyster	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Gloss Oyster	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Gloss White	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Image / Linea Dakota	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Image /Linea Kashmir	General Domestic Kitchens : FPG S007	06.10.2015

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PRODUCT CERTIFICATION

SCOPE OF CERTIFICATION

PRODUCT	TECHNICAL SPECIFICATION	CERTIFICATION DATE
Eco Kitchen Range - Image / Linea Oyster	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Image / Linea White	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Image / Linea Grey Mist	General Domestic Kitchens : FPG S007	02.10.2019
Eco Kitchen Range – Image / Linea White	General Domestic Kitchens : FPG S007	02.10.2019
Eco Kitchen Range – Integra Gloss Oyster	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Integra Gloss White	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Integra Gloss Kashmir	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range –Integra Gloss Dakota	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Integra Avola Grey	General Domestic Kitchens : FPG S007	13.10.2016
Eco Kitchen Range – Integra White	General Domestic Kitchens : FPG S007	05.10.2017
Eco Kitchen Range – Integra Driftwood	General Domestic Kitchens : FPG S007	13.10.2016
Eco Kitchen Range – Integra Gloss Grey Mist	General Domestic Kitchens : FPG S007	05.10.2017
Eco Kitchen Range – Integra Grey Mist	General Domestic Kitchens : FPG S007	02.10.2019
Eco Kitchen Range – Metro Dakar	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range –Metro Oyster	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range –Metro Kashmir	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range –Metro White	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range –Metro Mussel	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Metro Fjord	General Domestic Kitchens : FPG S007	13.10.2016
Eco Kitchen Range – Metro Grey Mist	General Domestic Kitchens : FPG S007	05.10.2017
Eco Kitchen Range – Metro Denim Mist	General Domestic Kitchens : FPG S007	02.10.2019
Eco Kitchen Range – Metro Indigo Blue	General Domestic Kitchens : FPG S007	02.10.2019
Eco Kitchen Range – Pendle Oak	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Pendle Oyster	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Sentia White	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kithcen Range – Sentia Cream	General Domestic Kitchens : FPG S007	24.11.2011
Eco Kitchen Range – Solent Dakar	General Domestic Kitchens : FPG S007	06.10.2015
Eco Kitchen Range – Solent Oyster	General Domestic Kitchens : FPG S007	06.10.2015

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THIS IS TO CERTIFY

J&J ORMEROD PLC

MEETS THE REQUIREMENTS OF THE
**FIRA GOLD PRODUCT
CERTIFICATION SCHEME**

GENERAL DOMESTIC KITCHENS: FPG S007

SIGNED FOR AND ON BEHALF OF
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J&J Ormerod Plc
Colonial House
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OL13 0EA

CERTIFICATION NUMBER:
PC0066

DATE OF INITIAL REGISTRATION: **24.11.2011**

DATE OF LAST ISSUE: **02.10.2019**

DATE OF EXPIRY: **02.10.2022**

COMPLETED BY: **T Williams**

APPROVED BY: **P Reynolds**

PRODUCT CERTIFICATION

SCOPE OF CERTIFICATION

PRODUCT	TECHNICAL SPECIFICATION	CERTIFICATION DATE
Colonial Kitchen Range - Abbey Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range – Abbey Lancaster Oak	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Avola / Linea Champagne	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Avola / Linea Grey	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Avola / Linea White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range - Cologne Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range - Cologne Smooth White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range - Flaxley Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range – Flaxley Lancaster Oak	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Gloss Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Gloss White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Haddington (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	Heavy Domestic/Contract Kitchen Furniture : FPG S006	05.10.2017

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PRODUCT CERTIFICATION

SCOPE OF CERTIFICATION

PRODUCT	TECHNICAL SPECIFICATION	CERTIFICATION DATE
Colonial Kitchen Range – Image / Linea Kashmir	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range - Image / Linea Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range - Image / Linea White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	24.11.2011
Colonial Kitchen Range – Image / Linea Dakota	Heavy Domestic/Contract Kitchen Furniture : FPG S006	13.10.2016
Colonial Kitchen Range – Image / Linea Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Integra Gloss Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Integra Gloss White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Integra Gloss Kashmir	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Integra Gloss Dakota Grey	Heavy Domestic/Contract Kitchen Furniture : FPG S006	13.10.2016
Colonial Kitchen Range – Integra Gloss Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Metro Dakar	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Metro Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Metro Kashmir	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Metro White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Metro Mussell	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Metro Fjord	Heavy Domestic/Contract Kitchen Furniture : FPG S006	13.10.2016
Colonial Kitchen Range – Metro Denim Blue	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Metro Indigo Blue	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Metro Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	05.10.2017
Colonial Kitchen Range – Pendle Oak	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Pendle Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Pendle (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	Heavy Domestic/Contract Kitchen Furniture : FPG S006	05.10.2017
Colonial Kitchen Range – Solent Dakar	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Kashmir	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Mussel	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Fjord	Heavy Domestic/Contract Kitchen Furniture : FPG S006	13.10.2016

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PRODUCT CERTIFICATION

SCOPE OF CERTIFICATION

PRODUCT	TECHNICAL SPECIFICATION	CERTIFICATION DATE
Colonial Kitchen Range – Solent Gloss White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Gloss Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	06.10.2015
Colonial Kitchen Range – Solent Dust Grey	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Solent Gloss Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Solent Denim Blue	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Coton (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Kinder Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Tempo / Linea Driftwood	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Grey Bardolino Oak	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Stone Grey	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderan Boston Concrete	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Halifax Oak	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderan Cascina Pine	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Dakota	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Grey Mist	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderan Kashmir	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderna Oyster	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019
Colonial Kitchen Range – Moderan White	Heavy Domestic/Contract Kitchen Furniture : FPG S006	02.10.2019

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FIRA PRODUCT CERTIFICATION – AUDIT VISIT REPORT SUMMARY



JJO plc Colonial House Bacup Lancashire OL13 0EA United Kingdom	Date of Initial Registration	12.7.11
	Date of Last Audit visit	11.10.18
	Main Contact	Jason Williamson – Inv Mgr
	Other Staff, Met During Visit	Pam Duffy – CS mgr
		Bob Myers – Production Director
	Email Address	jwilliamson@jjo plc.com ptaylor@jjo plc.com
	Membership Status	Full Member at Time of Audit
	Audit Date	2.10.19
	Auditor	Bruce Lovell

Auditors Comments for Action – Issues to Address by Company

Update FIRA certificates with new branding and frontal ranges and send to JJO.
 New branding and guidelines sent to JJO by BL – 02.10.19
 Structural selective testing to be called in by FIRA for 24 months units identified in continuous testing programme and in this report.
 Frontal for testing – Image White – Material change MFC to MDF type door –will require retest. FIRA to quote on retest.

Non Conformance Management

<input type="checkbox"/> 1: Major Non – Conformity. FIRA will confirm by letter, response required within 8 weeks. <input type="checkbox"/> 2: Minor Non – Conformity. Company to send completed NCR's to assessor within 12 weeks <input checked="" type="checkbox"/> 3: Comments for Action : Company to take action which will be verified by assessor on next visit	Mr Bruce Lovell To: blovell@fira.co.uk cc. twilliams@fira.co.uk
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Auditors Visit Recommendation

<input checked="" type="checkbox"/> Approval of Continued Certification subject to testing requirement completion <input type="checkbox"/> Approval of Initial / Continued Certification subject to completion of Corrective Actions <input type="checkbox"/> Non Approval / Suspension of Certification			
Signature of Auditor	<i>B. Lovell</i>		
Date : 2.10.19			

Testing Required to be submitted as a Result of Audit Visit**FRONTALS**

Image White – Material change MFC to MDF type door –will require retest. FIRA to quote on retest.

STRUCTURES

Structural selective testing to be called in by FIRA for 24 months units identified in continuous testing programme and in this report. The Eco range identified in the continuous testing may be tested at Level G and H for Eco and Colonial ranges respectively

Audit	Audit test sample requirements from FIRA Gold range (Clause 5 Range of units & worktops)	Test Requirements (Table 1)
<p style="text-align: center;">2</p> <p>24 mths</p>	<p>(d) Largest appliance housing unit (i) Appliance sustained load</p>	B.7
	<p>(f) Largest pullout larder unit (i) Durability of extension elements</p>	7.5.3
	<p>(n) Largest drawer (i) Strength of extension elements</p>	7.5.2
	<p>(k) Door with greatest load on hinges (i) Vertical load on pivoted doors (ii) Slam shut of pivoted doors</p>	7.1.2.2 7.1.3
	<p>(m) Largest hinged flap (i) Static load test (ii) Durability of flaps</p>	7.3.1 7.3.2
	<p>(e) Largest built under oven housing (i) Appliance sustained load</p>	B.7

FIRA PRODUCT CERTIFICATION – AUDIT VISIT REPORT

Certified Product Information

Scheme Specification

Gold Certification Specification for Product – 1	Domestic Kitchen Furniture : FPG S007
Gold Certification Specification for Product – 2	Heavy Domestic/Contract Kitchen Furniture : FPG S006

Product Range – 1	Current	Removed	Additional	Testing Required
Eco Kitchen Range - Abbey Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Abbey Lancaster Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Avola / Linea Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Avola / Linea White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Avola / Linea Brown Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range - Cologne Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Cologne Smooth White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range - Cottage Cream	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range - Decor Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range - Flaxley Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Gloss Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Gloss White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea Dakota	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Image / Linea White	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> MFC to MDF material chg
Eco Kitchen Range – Integra Gloss Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Gloss White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Gloss Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Gloss Dakota	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Avola Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Driftwood	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Integra Gloss Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Dakar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Mussel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Fjord	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Denim Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Metro Indigo Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Pendle Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Pendle Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Sentia White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Sentia Cream	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Dakar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Eco Kitchen Range – Solent Mussel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Fjord	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Gloss White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Gloss Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Gloss Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Denim Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Dust Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Solent Indigo Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Driftwood	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Grey Bardolino Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Stone Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Boston Concrete	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Halifax Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Tempo / Linea Cascina Pine	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eco Kitchen Range – Kinder / Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Product Range – 2	Current	Removed	Additional	Testing Required
Colonial Kitchen Range - Abbey Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Abbey Lancaster Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Avola /Linea Champagne	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Avola /Linea Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Avola /Linea White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Cologne Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Cologne Smooth White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Flaxley Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Flaxley Lancaster Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Haddington (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Image / Linea Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Image / Linea Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Image / Linea White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Image / Linea Dakota	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range - Image / Linea Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra Gloss Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra Gloss White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra Gloss Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra Gloss Dakota Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Integra Gloss Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Dakar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Mussel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Fjord	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Denim Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Metro Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Colonial Kitchen Range – Metro Indigo Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Pendle Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Pendle Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Pendle (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Dakar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Mussel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Fjord	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Gloss White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Gloss Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Dust Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Gloss Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Solent Denim Blue	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Coton (PTO) – White, Anthracite, Pastel, Jute, Oyster, Bleached Stone, Storm Grey, Kashmir, Deep Lichen, Fjord, Midnight Blue, Monsoon	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Kinder Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Grey Bardolino Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Stone Grey	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderan Boston Concrete	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Halifax Oak	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderan Cascina Pine	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Dakota	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Grey Mist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderan Kashmir	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderna Oyster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colonial Kitchen Range – Moderan White	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Details of Testing – Historical	
Testing Report Number – TMGAF	Description
33165/36017	Eco Kitchen Range - Reviva White
33166/36018	Eco Kitchen Range - Reviva Cream
33167/36019	Eco Kitchen Range - Sentia White
33168/36020	Eco Kitchen Range - Sentia Cream
33169/36021	Eco Kitchen Range - Sentia Ferrara Oak
33170	Colonial Kitchen Range - Cologne Oyster
33171/36023	Colonial Kitchen Range - Cologne Smooth White
33172	Colonial Kitchen Range - Cologne Cream
33173/36024	Colonial Kitchen Range - Cologne Walnut
Covered by	Colonial Kitchen Range - Cologne Ferrara Oak
33174/36025	Colonial Kitchen Range - Cologne Beech
33175	Colonial Kitchen Range - Cologne Maple
33176	Colonial Kitchen Range - Cologne Gloss White
33177/36026	Colonial Kitchen Range - Urban Cream
Covered by	Colonial Kitchen Range - Urban Oyster
33178/36027	Colonial Kitchen Range - Urban Tobacco
33179/36028	Colonial Kitchen Range - Abbey Oyster
33180/36029	Colonial Kitchen Range - Celine Cream
33181/36030	Colonial Kitchen Range - Cottage Cream

33182/36031	Colonial Kitchen Range - Flaxley Oyster
33192	White Carcase
33193	Titanium Carcase
33194	Walnut Carcase
39124	Décor Ferrara
39125	New Décor Cream
39126	Décor Beech
39127	Image White
39128	Image Oyster
39129	Image Black
39130	Image Cream
R33185	Eco 600 Sink Base Drawerline Unit
R33185A	Eco 600 Sink Base Drawerline Unit
R33186	Eco 1000 3 Metal Sided Drawer Pack
R33186A	Eco 1000 3 Metal Sided Drawer Pack
R33187	Eco 1200 Drawerline Sink Base
R33187A	Eco 1200 Drawerline Sink Base
R33188	Eco 1050 Oven Housing
R33189	Eco 1000 Bridging Unit
R33190	Colonial 905 L Shaped Carousel Corner
R33191	Colonial 600 Dresser _TALL_
R33198	Colonial 600 Base Unit
R33199	Colonial 1000 Contemporary Wall Unit
R33200	Colonial 1000 STD Wall Carcase
R33201	Colonial 1200 Base Unit
R33201A	Colonial 1200 Base Unit
R33202	Colonial 600 Larder Unit
R33203	Colonial 905 L Shaped Magic Corner
R33204	Colonial Under Oven Housing
R33205	Colonial 600 Blum Tandem Box 3 Drawer Pack
R33206	Colonial 1050 Oven Housing
R33207	Colonial 600 Wall Unit
R33208	Colonial 1000 Wall Unit _TALL_
R33208A	Colonial 1000 Wall Unit _TALL_
R33210	Colonial 900 Bridging Unit
R33211	Colonial Bi-Fold 900 Wall Unit
R33212	Eco 600 Wall Unit
2014	
49857	Hornschuch Opaco Sahara
52468	1200mm Colonial Wall Unit
52469	1200mm Colonial Base Unit
52470	1000mm Colonial Tall Wall Unit
2015	
56649	Coco Bolo - Tempo range
56650	Stone Grey - Tempo range
56651	Truffle - Avola range
56653	White - Avola range
56659	Kashmir - Metro range
56660	Oyster - Metro range
56661	Dakar - Metro range
56662	Mussel - Metro range
56663	White Solent Range
56664	Gloss White Solent Range
56665	Gloss Oyster - Solent Gloss range
56666	Lancaster Oak Abbey Range
56667	Gloss White - Gloss Range
56668	Gloss Oyster - Gloss range
56669	Oak - Pendle range
56670	Winchester Oak - Shaker range
56990	Cream - Pendle range
56991	Anthracite - Pendle range
56993	Deep Lichen - Pendle range

56994	Pastel - Haddington range
56996	White - Haddington range
56997	Bleached Stone - Haddington range
56998	Gloss Oyster - Integra Range
56999	White - Integra Matt range
57000	Moss - Integra Matt Range
57812	New York High Gloss Black
57813	New York High Gloss White
57814	New York High Gloss Cream
57815	New York High Gloss Walnut
57816	Miami Limed Oak
57817	Miami Alabaster
2017	
R68370	1200 3 Drawer Base Unit with Blum Antaro Drawer System
2019	
Frontals	
JJO Plc 82485 Tempo Boston Concrete	
JJO Plc 82486 Tempo Halifax Oak	
JJO Plc 82487 Tempo Casina Pine	
JJO Plc 82488 Metro Denim Blue	
JJO Plc 82489 Solent Dust Grey – FAIL ENv	
JJO Plc 82491 Solent Gloss Grey Mist	
JJO Plc 82492 Image Linea Grey Mist	
JJO Plc 82492 Image Linea Grey Mist	
JJO Plc 82494 Caton White	
JJO Plc 82495 Integra Gloss Grey Mist	
Structures	
R82770 - Eco Largest Drawer Pack	
R82772 - Eco Largest Corner Base Unit	
R82773 - Eco Largest Corner Wall Unit - FAIL	
R82775 - Colonial Largest Drawer Pack – FAIL	
R82776 - Colonial Largest Corner Base Unit - FAIL	
R82777 - Colonial Largest Corner Wall Unit	
R83996 - Colonial Largest Drawer Pack - FAIL	
R83997 - Colonial Largest Corner Base Unit - FAIL	
R85654 - Colonial Largest Corner Base Unit - FAIL	
R87658 - Colonial 600 Base Drawerline Unit	
R87659 - 1000 Corner Base Highline Unit	

Details of New Testing Identified
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See above section 'Testing Required as Result of Audit Visit'

Design Changes Affecting Gold Certification
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Design changes – No design changes recorded or declared by the auditee – continuous testing programme to confirm.

Production Changes Affecting Gold Certification
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No production changes noted or declared by auditee on factory tour.

Items Covered by other Gold Certification
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Wilsonart supplied worktops. Trade Mouldings supply one door type (Decor Oyster)
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Marketing of Gold Certification
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Used for marketing	Only logo used – no explanation – FIRA to provide some information that was requested.
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Guidelines Available	Yes in FIRA manual
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Correct Logo used	New logos sent 2.10.19 as running change on brochures and website
Any Third Party Use Allowed	Premiere Kitchens Peterborough - Third party form filled in and submitted to FIRA for approval
Where is Logo used	Website and Catalogues – new logos provided
Correct wording used	No explanation of Gold on website or catalogues
Certificate on show in reception area	Yes – in reception on desk
Logo used at POS	Not seen at POS
Sales staff knowledge of Gold Certification	Sales staff have little knowledge of FIRA Gold meaning and testing requirements to help them sell products
Marketing Contact	John Pollitt

FIRA PRODUCT CERTIFICATION – AUDIT VISIT REPORT

Factory Production Control

Current Standards / Awards Held by Company

Standard	Certificate No.	Expiry Date	Major	Minor
BS EN ISO 14001:2004	1591 BM TRADA	15.4.2022	0	0
FSC	TT-CoC-004107	22.6.2022	0	0
ISO 50001	029	15.4.2022	0	0
ISO 9001	TBC	15.4.2022	0	0

Machinery Details

The production area is split into EDC door manufacturing area and panel manufacturing area which has a high volume 'newer' area and a second area for smaller volume (still significant quantity) runners.

EDC Area

Two routers are used in production.

MDF doors then passed to Spray coating which sands down before manual spraying in booth.

A multi foil holder is positioned next to foil press line and bed.

Items are then processed through Trimming line.

Packing is done on standalone benches.

Production Areas

Two angle plant saws

Stefani and IMA lines – Automated edge, drill route I

IMA BIMA and Morbedelli authors – Automated cut, edge, drill, route.

CEFLA Paint line and manual spray booths

Packing – Flat Pack

Two moving production lines with glue booth and inkjet printer to put code on boxes

Production Methods

Warehouse

Visual check on incoming panels for damage – visual check – Reject and isolate for reject back to supplier

Tidy and organised area with some visual management. Evidence of stock control.

Product moved around site and between process area on pallets – shrink-wrapped for protection - and in lifts up to packing areas which are on upper floors.

Production Planning

All production made to stock with some max min level controlled back in prod planning.

Monthly production planning performed on bespoke IT system on network.

Production control breaks away from IT system into individual spreadsheets with output of IT software used to populate spreadsheets

Monthly spreadsheets create works order list for each area – formulas create quantities required.

Monthly list given to each department as works order.

Production- EDC

MDF board is passed through routers after inspection according to works orders. Hardcopy Drawings available for reference to programme machines. Machined according to programmes and checked off. If it is a rough finish then finished with sanding pass.

Products pass through spray booth with manual operation to apply adhesive

Pressing and trimming line to complete

Packing for EDC stand alone benches to pack and put into racking for stock

Production – panels

Patterns are checked for accuracy and machines programmed in set up stage. After set up the first off panel is run through and checked for accuracy. Panels are machined and checked with random inspection.

Packing is run down two automated packing lines with line feeders picking parts and loading line-side at correct location. Boxes assembled and parts packed with infill's to stop movement.

Quality Assurance

Warehouse – Visual inspection on receipt of goods

EDC – MDF batches checked by machine operator for thickness and surface finish – isolated if problem. Patterns are checked against master dwgs and machined. Spec is available for checking size +/- 0.25mm, profile +/- 0.25mm, border size and centralisation. Visual check for profile finish, chipping and surface finish. Spraying dept is manual operation and checked by producing a sample test piece with each batch and weighing it before and after to ensure it is between 0.8 – 1.4 g of adhesive applied. Test record retained. Prior to production foil is checked in light box and compared to some master samples for colour, shade, texture, and grain. Foil inspection log maintained. Pressing and trimming, check 5 in each batch. Packing is inspected visually for defects and rejects recorded and segregated. Packing spec available. Signed off by operators for traceability.

Once per day there is an adhesion temperature test on the glue line. There is a glue line temperature target set and the recordings are graphed to determine if the temperature is out of control.

Delamination KPI

			Reports			Doors	
			Per Year			Per Year	
No Year Identified			21	11.7%		111	12.1%
2002			0	0.0%		0	0.0%
2003			2	1.1%		15	1.6%
2004			5	2.8%		90	9.8%
2005			2	1.1%		4	0.4%
2006			2	1.1%		25	2.7%
2007			15	8.4%		92	10.0%
2008			29	16.2%		167	18.1%
2009			26	14.5%		200	21.7%
2010			34	19.0%		123	13.4%
2011			14	7.8%		2	0.2%
2012			10	5.6%		24	2.6%
2013			5	2.8%		6	0.7%
2014			12	6.7%		57	6.2%
2015			2	1.1%		5	0.5%
2016			4	1.7%		7	0.5%
2017			3	1.2%		4	0.3%
2018			7	2.7%		35	2.4%
2019			IT issues			It Issues	

Production – Angle cut saws operators check first off against master drawings available at point of use to fixed spec +/-0.5mm. Random inspection depending on the batch size. Stefani and IMA lines have standard set up instructions to ensure repeatability and patterns are checked for accuracy. Dimensions checked against specs and first off part checked thoroughly before mass production. Drill check sheets, works orders, master DWGS used and signed off with operators name for traceability. Sizes cut and particularly groove positions, taping colours and finishing are randomly checked during production. Test pieces are also used as Go – No Go gauges for checking. A final Fit and function inspection of assembled item is performed and signed off.

IMA BIMA and Morbidelli similar as above Stefani and IMA lines.

Packing – Specification used along with master DWGs to check. A final build check with all parts is assembled – one for each unit going through the KO line. Results documented for issues found.

Internal / External Audits

JJO certified to ISO9001- external audits in place.
 External audits also available for ISO14001 / 50001.
 Jim Casey responsible for ISO management system.

Manufacturing Reject File – Comments

Set of KPi data in place in each Department.
 At packing line the overall reject rates are as follows.
 Colonial Range – No. of panels rejected
 2012 2013 2014 2015 2016 2017 2018 2019
 0.17% 0.15% 0.14% 0.15% 0.15% 0.18% 0.15% 0.16%
 Eco Range - No. of Panels Rejected
 2012 2013 2014 2015 2016 2017 2018 2019
 0.18% 0.26% 0.14% 0.12% 0.12% 0.21% 0.15% 0.09%
 Data is manually captured and panels rejected / quarantined for rework.
 KPI's introduced into each area, designating responsibility to shop floor supervisors to manage performance and monthly meeting to discuss opportunities for improvement identified and driven by the measures. Annual report to set new targets. Kpi in place this identifying inline process faults – IMA KPI.

Customer Complaint File – Comments**PRE INSTALLATION**

Classed as remedial and found by retailers before passing to customer.

Data set 1.	8.10.13	8.10.14	6.10.15	13.10.16	5.10.17	6.10.18	2.10.19
Non Coded Errors	0	0	0				0
Balance Orders	2016	2742	2310	1732	1315	1194	1066
Customer Complaints	421	349	376	415	428	455	404
Customer Error	1196	1145	1257	1261	1006	811	777
Damaged Goods	1804	2177	2612	2496	1735	1357	1213
Drilling Error	65	86	152	164	156	117	78
Packing Error	150	265	356	346	252	193	192
Picking Error	759	709	879	742	610	450	420
Short delivered	749	830	956	983	789	683	631
Sales Error	823	1089	946	954	592	370	362
Poor Quality	924	863	971	767	687	376	357
Input Error,	263	189	200	168	184	158	181
Verbal Error.	42	49	33	49	50	92	345

Passed to relevant department managers to close out

AFTER INSTALLATION

Customer complaints procedure IT based within company IT network available to all. Provides transparency of complaints visible to those people that need to action, to close out and create full service circle. Complaints stay open until actions resolved.

Complaints can be categorised with codes for segregating for analysis later

Complaint Code Breakdown

	13.10.16-51017			
	29.6.12-8.10.13	9.10.13-8.10.14	9.10.14-6.10.15	13.10.16-5.10.17
De-lamination -	475	611	99	145
Quality Control –	501	836	389	454
Bowed Door -	82	128	59	61
Colour Variation	71	104	35	88
Fitting Problem –	2	4	2	0
Pullout problem –	2	0	2	1

FIRA PRODUCT CERTIFICATION – AUDIT VISIT REPORT Non Conformance Management

NCR 001

<input type="checkbox"/> Major	<input type="checkbox"/> Minor	
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Audit Finding Detail

None

Remedial and Corrective Action

None

<input type="checkbox"/> Documentary Evidence Received
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Auditor Acceptance and Verification Non Conformity Closed	Auditor Signature
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<p>FIRA PRODUCT CERTIFICATION – AUDIT VISIT REPORT</p> <p>APPENDIX A - KITCHENS</p>

Materials – Frontals	
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Frontal Range	MDF foil covered – Made in-house, Painted and bought in primed. Cut and edge and bought in
Chip Board	Egger (95%) + Kronospan
MDF	FINSA
Edge Banding	Supplied by Roma Turkey, Inpress Germany, Egger – ABS, Proadek
Solids	N/A
Adhesives	Supplied by Jovat – Jowapur 150.9
Paint for PTO	Fujichem

Materials – Structures	
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Drawer Box	Blum supplied – Eco Blum Tandem – Colonial Antaro Box and runners
Drawer Runners	As above
Hinges	Blum
Wall Plates	Supplied by Indaux / Camar
Cam Fixings etc	Supplied by Haroby and Select components
Other	N/A

Implications of Material Changes

Image white – MFC to MDF as previously identified
